I am a deaf individual who has advocated lifelong for equal access to the nationwide telecommunications system for deaf and hard of hearing people. I am writing to support the Video and IM Relay for deaf and hard of hearing users. I advocate for the inclusion of deaf and hard of hearing people in the full use of telecommunications by access to open interoperability and compatibilty across Relay providers. I also advocate for equal access and use for hearing people who need to call or want to call deaf parties via VRS or IM Relay. Sheila Conlon Mentkowski Sacramento, CA